

Change Management Development

Program Overview

BSB51918

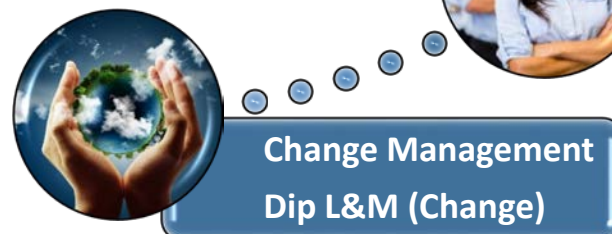
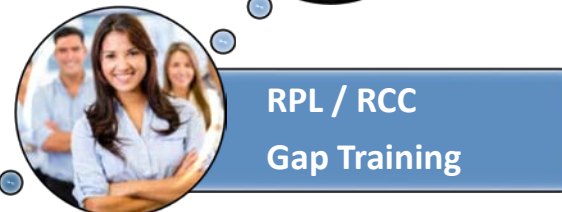
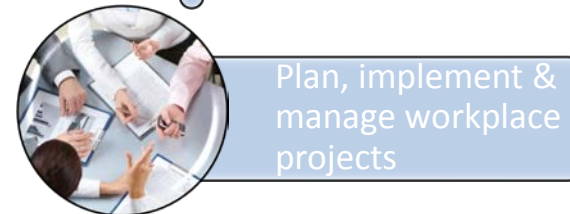
Diploma of Leadership & Management
(Majoring in Change Management)



Qualifications
conferred by Australasian Leadership Academy Pty Ltd
Registered Training Organisation ID 41012

Change Management Development Program

Leading & delivering a project of change





Change Management eLearning Option

Skillsoft Global Project, Change, Leadership & Management content



eLearning



- Participant Guide / introduction
- online content through ALA Skillport
- Clusters of Courses mapped to Change Mgmt units of competency

Develop & Implement



- Developing a Project Plan
- Change Project implementation & Management
- Work based tasks & activities
- Mentor support and feedback

Business Improvement



- Complex change & project management
- Transition of learning to the workplace

Final project report



- Project final report
- Final assessment – competency conversation
- Celebrating success

Program overview

Learning Pathway



• Change Management Themes

- THEME 1 – PLANNING FOR CHANGE
- THEME 2 – DEVELOP A CHANGE PROJECT / OPERATIONAL PLAN
- THEME 3 – ADMINISTER & MONITOR CHANGE
- THEME 4 – FINALISE & REVIEW CHANGE

Change Themes

Clusters of online content aligned to Diploma L&M units

Assessment Tasks & Activities

- Managing Complex Change Projects & Workplace Application
- Milestones & Project Plan completed after each Cluster / Theme
- Submitted for feedback
- Building at each stage towards a final project report

Complex Workplace Change Project Application

- Planning, Implementing & Managing complex Workplace Projects
- Final Project Closure Report
- Competency conversation / Final assessment



Change Management Development Program Outline

Planning for Change

Undertake project work

Manage risk

Develop a Change Project / Operational Plan

Develop and use emotional intelligence

Communicate with influence

Manage operational plan

Manage quality customer service

Administer & Monitor Change

Lead and manage team effectiveness

Lead and manage effective workplace relationships

Manage people performance

Manage meetings


Lead & manage change

Finalise & Review Change

Facilitate continuous improvement



Celebrate Success



Successfully complete all aspects of the program



Develop complex change projects

Self-paced eLearning Program options includes:



- **Introduction**
- **Self-paced eLearning** content for each Theme on ALA Skillport
- **2 x 1:1 coaching sessions**
- **Complex workplace application - Project of Change**
- **Developing a Project Plan**
- **Project reporting**
- **Project closure and review**
- **Third Party Report**
- **Candidate Declaration**
- **Final assessment & results**



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Units of Competency

- *BSBLDR511 Develop and use emotional intelligence*
- *BSBMGT517 Manage operational plan*
- *BSBLDR502 Lead and manage effective workplace relationships*
- *BSBWOR502 Lead and manage team effectiveness*
- *BSBCUS501 Manage quality customer service*
- *BSBLDR513 Communicate with influence*
- *BSBMGT502 Manage people performance*
- *BSBMGT516 Facilitate continuous improvement*
- *BSBPMG522 Undertake project work*
- *BSBRSK501 Manage risk*
- *BSBADM502 Manage meetings*
- *BSBINN601 Lead and Manage Organisational Change*

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